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| **CURRICULAM VITAE**  **Rohit Sahu**  Contact no**: +91‐9990953008** Email**:** [rohitsahuajm@gmail.com](mailto:rohitsahuajm@gmail.com) Current location**: Delhi** | |
| **Total Experience: More than 5 Years** |  |
| **OBJECTIVE** |  |
| To work with a company with global vision which provides the platform to explore myself, realize my potential and assists me in my all around development in my professional life. | |
| **ORGANISATIONAL EXPERIENCE** |  |
| **PRESENT INVOLVEMENT:**  **Designation : Junior System Administrator Environment : Linux, Windows**  **Organization : GMO GlobalSign Certificate Services Private Limited. Date Joined : MAY‐2014 till Present**  **Roles and Responsibility**   * Administration and maintenance of Windows & Linux servers and computers globally. * Administration, maintenance and enhancement of collaboration systems including Exchange, Confluence and JIRA. * Administration and maintenance of data centre support systems including job scheduling, change control, backup etc. * Administration and maintenance of accounts and objects in Directory systems. * Developing, implementing and maintaining controls of data access as directed by the data owners Resolving and managing system problems, security exposures and other issues. * Maintenance and enhancement of automation scripts and utilities. * Determining system specifications by analysing access, information, and security requirements installing, configuring and testing new software releases. * Defining and developing system/operational policies, procedures and reports. * Disaster recovery, automate backups, security analysis, and systems reviews Help the team on ongoing IT issues. * Perform as a liaison between company and third party vendors for IT procurement. * End user IT helpdesk support over on call and mail.   **Supporting Applications:** Exchange, Jira, Confluence, Web servers, SolarWinds (WebHelpdesk, Monitor), VMWare. | |

# PAST INVOLVEMENT:

**Designation : System Administrator Environment : Linux, Windows Organization : NTT DATA GDS LTD Client : Morgan Stanley**

**Date Joined : MAY‐2013 to APRIL‐2014 Roles and Responsibility**

* Working as a Linux/Windows Administrator and Handling more than 500 servers.
* Program custom support work tools and processes within IT.
* Provide 2nd level technical expertise and solutions as needed.
* Raising Tickets on various issues with the related team or with the customers.
* Attending the calls allocated by helpdesk and daily updating to the helpdesk on the same.
* Disk space Management, User Group Management.
* Backup and recovery using tar and restoring.
* Administration of file systems. (Setting Permissions, Sticky bits etc).
* Monitoring and analyzing the logs and troubleshooting the Servers.
* Respond promptly to service faults and engage internal and external service providers to ensure that faults are resolved as soon as possible.
* User disk quota management.
* Job scheduling using Autosys.
* Resolving Tickets raised by the tools like ServiceNow and Service requests raised by the Customers.
* Troubleshooting the issues like Server Down, Outage, Providing file permissions and other files related issues, handling user accounts.
* Raising and Working on RCA’s (Root Cause Analysis).
* To escalate & resolve the complex customer problems.
* Solving the client and costumer related Problems as per the defined SLA and RCA.

**Supporting Applications:** Informatica, Boxi, Qlikview, Cognos, Climate.

# PAST INVOLVEMENT:

Designation : System Administrator

Environment : Linux, Windows

Organization : Cassini Tech Solution Pvt Ltd. Client : Indian Army

Date Joined : July‐2011 to December 2012.

# Roles and Responsibility

* + Managed and administered Windows/Linux systems – Performed periodic maintenance, provided technical support.
  + Maintained Mail Server – Performed troubleshooting and provided resolutions for server problems.
  + Implemented proper recovery procedures for disasters and administered user‐accounts’ mailbox.

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